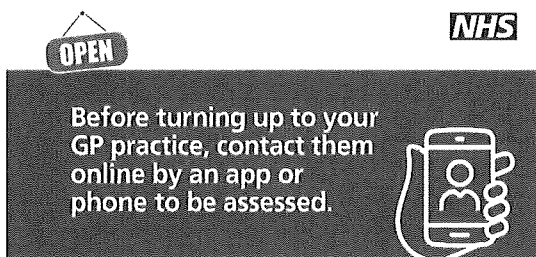


♥ GPs are working hard to provide care safely.

⚠ Please follow your practice's safety advice if visiting for an appointment.

🚫 Do not go to your GP if you have symptoms of coronavirus or are self-isolating.



Contact your GP practice online, by an app or by phone.

📞 📺 If appropriate, you will receive advice or care via video or over the phone.

#HelpUsHelpYou

Additional resources

Video explaining how to contact your GP remotely
<https://www.youtube.com/watch?v=FO1LRq5FZpE&t=1s>

Health at Home – how to access NHS services online
<https://www.youtube.com/watch?v=FO1LRq5FZpE&t=1s>

Supporting patients with specific access needs

Online consultation software used to allow for type based or interpreter led communication (in additional to video consultation) with patients and/or their carer

Microsoft Teams is also available for use by NHSmail accounts and can be used for 3-way video calls between clinicians, interpreters and patients

Communicating with people with hearing loss
<https://www.healthwatch.co.uk/advice-and-information/2020-09-02/how-communicate-better-people-hearing-loss>

Access to British Sign Language (BSL) interpreters
BSL Health Access delivers immediate, on demand access to British Sign Language (BSL) interpreters for communication with Deaf people

Support and guidance for homeless patients
<https://www.healthylondon.org/resource/homeless-health-during-covid-19/#community>